

### Position Statement – January 2020

The Quality Housing Vision Group has worked hard over the last twelve months delivering Vision 2020 projects. However, it is equally as important to reflect the hard work undertaken by officers across the organisation in delivering services that support the housing strategic priority. This position statement pulls out some of the key tasks undertaken, day-in and day-out, to ensure the delivery and provision of quality housing in Lincoln. An overview of this work is provided below:-

- ✓ Maintaining in the region of 7,800 council properties
- ✓ Working with our partners to increase the number of affordable homes in Lincoln. In 2019 35 affordable homes have commenced on the former Riseholme allotments site.
- ✓ Granting developers planning permission to develop affordable homes and encouraging affordable housing delivery through the planning process. In 2019 36 affordable homes have commenced on the Boultham Park Dairy, brownfield site.
- ✓ Working alongside the Central Lincolnshire Local Plan Team as part of the Local Plan review.
- ✓ Delivering a purchase and repair programme using Right to Buy receipts to increase the Council's supply of social housing, 25 properties have been purchased since January 2019.
- ✓ Proactive management of the affordable housing waiting list, which contains 1,477 households as at December 2019.
- ✓ Leading multi-agency support to prevent homelessness by offering advice and support to enable residents to stay in their homes. To date in 2019/20, 457 homeless applications have been received. Between April and December 2019, the council prevented 132 homelessness cases and relieved 196 cases.
- ✓ Average re-let time (minor works only) for combined general needs and sheltered accommodation is currently 31.5 days.
- ✓ Collecting rent across our housing stock, with 100.3% of rent collected.
- ✓ Providing budgeting support and welfare advice to our tenants to keep tenant rent arrears as low as possible (2.82% of annual rent debit at the end of Q3 2019/20).
- ✓ Delivering an effective repairs service to tenants with 98.67% of repairs delivered on time year to date.
- ✓ Redistributing abandoned furniture to people who need it through our partners Acts Trust.
- ✓ Retaining good quality flooring in council houses to reduce costs to new tenants
- ✓ Providing Lincare remote monitoring: a low-cost rental service to support vulnerable or disabled people living at home.